## THE RESERVE AT RANCHO MISSION VIEJO



## CANCELLATION/REFUND POLICY

## **Participant Cancellation**

If cancellations are made prior to the close of an event's registration, registered participants may email a request to receive a refund or credit for future Reserve events.

- Registration for weekend events closes at 4:00 p.m. on the Friday prior to the event.
- Registration for weekday events closes at 4:00 p.m. on the day prior to the event.

If cancellations are made after the close of the event's registration, participants will not receive a refund, but may email a request to receive credit for future Reserve events.

No refund or credit will be given to registered participants who do not cancel and do not show for their registered event.

## **Reserve Cancellation**

Occasionally The Reserve has to cancel events due to inclement weather, insufficient participation or emergencies. Registered participants for Reserve cancelled events may email a request for either a refund or a credit for future Reserve events.